



2016 TEN (10) YEAR LIMITED WARRANTY

Pool Owner: \_\_\_\_\_
Address: \_\_\_\_\_
City, State, and Zip: \_\_\_\_\_
Telephone: \_\_\_\_\_
Signature: \_\_\_\_\_
Date: \_\_\_\_\_
QuartzScapes® Color: \_\_\_\_\_
Date Finish Completed: \_\_\_\_\_
SPP, SCP, or NPT Invoice #: \_\_\_\_\_

Applicator (Subcontractor): \_\_\_\_\_
Address: \_\_\_\_\_
City, State, and Zip: \_\_\_\_\_
Telephone: \_\_\_\_\_
Pool Contractor: \_\_\_\_\_
Address: \_\_\_\_\_
City, State, and Zip: \_\_\_\_\_
Telephone: \_\_\_\_\_
Contact: \_\_\_\_\_

The undersigned warrants QuartzScapes®, aggregate interior pool and spa finish material (aggregate only) ("Finish") against failure for ten (10) years from the date of installation pursuant to the terms below. This is a formulated surface system and is a limited warranty which will only be in effect if the batch formulas are followed precisely as directed. The quartz base mix, colored quartz aggregates, NPT modifier, and pigments must be purchased from SCP® Distributors LLC or Superior Pool Products® LLC.
No Other Warranties: TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, SCP DISTRIBUTORS LLC AND ITS PARENT, SUBSIDIARIES, AND AFFILIATES ("SCP") HEREBY DISCLAIM ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OR MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT AND REDHIBITION.
Warranties or Representations by Others: No distributor, dealer or any other third party entity has authority to make any warranties or representations concerning the Finish. Accordingly, SCP is not responsible for any such warranties or representations.
Other Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. This warranty supersedes all previous publications.

LIMITATIONS:
Ten (10) Year Limited Warranty

- 1. This limited warranty shall not cover damages to the Finish which have been physically damaged or faded, through lack of proper water chemistry balancing or other chemical abuse, or sanitation applications. The pool water must be tested and documented monthly by a reputable company using a computer system. Monthly printed reports are required as documentation to initiate a warranty claim, and failure to obtain monthly water chemistry records shall void this warranty. SEE PAGE 2 FOR OPTIMUM POOL AND SPA WATER CHEMISTRY AND CONDITIONS AND ADDITIONAL WARRANTY CONDITIONS. In addition, this limited warranty shall not apply to damage due to structural failure or physical abuse to the pool.
2. Warranty coverage for QuartzScapes is contingent on the use of an NPT Modifier in accordance with the guidelines set forth in the QuartzScapes batch formula cards provided by SCP. There is no warranty coverage without proper use of the NPT Modifier.
3. Some loss of aggregate is expected especially in a new application; this is not to be considered a failure and/or defect. During the curing process, lightly brush the finish daily to help keep the surface clean.
4. This warranty shall not cover QuartzScapes pool finish material to be installed outside of a body of water, including but not limited to negative edges, dam walls, and beach entries, rolled bond beams, spillways and waterfalls.
5. Application, exposure and start up techniques will result in unique variations that are part of this handcrafted process. The colors and highlights of the QuartzScapes pool finish material will alter with the reflection of the sun. Such variations shall not be considered to be a defect and/or failure.
6. SCP warrants the QuartzScapes materials only. SCP is not responsible for the cost of replacement and/or repair. If the material is defective, SCP will provide the replacement material for only the area of failure. Color will match the existing shade as close as possible; some cosmetic and color variations may result. Some pool finishes may include seashells. SCP cannot guarantee the lasting integrity of the shell material against degradation and/or loss of color.
7. The Pool Contractor will have twenty (20) business days after written request of a claim to inspect the application site.
8. Warranty is not valid until the Pool Contractor has been paid in full.
9. SCP shall not be liable for any incidental, special, consequential or punitive damages, including without limitations, water and chemical replacement, replacement and/or repair labor, and loss of use of the pool. In addition, minor surface checking, "crazing", and/or cracks are not covered by this warranty. This finish is not structural.
10. This limited warranty is only valid to the original pool owner listed above and is non-transferable. This limited warranty is not valid unless this document is completed in full, signed and returned to SCP within thirty (30) days of application of the QuartzScapes pool finish material. WARRANTY REGISTRATION MUST BE SENT BY CERTIFIED MAIL, RETURN RECEIPT (WHICH MUST BE RETAINED BY POOL OWNER) to NPT Warranty Services • 109 Northpark Boulevard, 1st Floor • Covington, LA • 70433.
11. Any and all controversies, claims, or disputes under this warranty shall be settled by binding arbitration.

# OPTIMUM POOL and SPA WATER CHEMISTRY CONDITIONS

In accordance with the National Plasterers Council, Inc. (“NPC”) standards, it is recommended that the following pool and spa water chemistry conditions be maintained on an ongoing basis for the longevity of QuartzScapes aggregate interior pool and spa finish (“QuartzScapes Finish”). These values are important to prevent corrosion, deterioration, discoloration, liming or other problems. For more information, refer to your local agency having jurisdiction or NPC.

## DAILY WATER CHEMISTRY AFTER 28 DAYS

Maintain the water chemistry using the **Langelier Saturation Index (LSI) maintained between 0.0 and + 0.3.**

Description	Pool and Spa Water Levels
Free Chlorine- Above 4.0 ppm may cause corrosion	1 to 3 ppm
Total Chlorine	1 to 3 ppm
pH	7.2 to 7.6
Alkalinity	80 to 120 ppm
Calcium Hardness	200 to 400 ppm
Cyanuric Acid	50 to 80 ppm
TDS	300 to 1800 ppm (Non- Salt Pools)
Salt Level	2500 to 3500 ppm (Salt Chlorination ONLY)

New pool and spa water: The initial fill water is the most important water that the pool will receive and must be tested, recorded, and adjusted according to above parameters by an experienced pool professional. For the first thirty (30) days, the pH and alkalinity must be monitored and adjusted (if applicable) every three (3) to five (5) days. All other chemicals should be monitored and adjusted (if applicable) every seven (7) to ten (10) days. The pool water must be tested and documented monthly by a reputable company using a computer system. Monitoring the pool water regularly will not only affect the new QuartzScapes finish but will keep the QuartzScapes finish looking new. Improper water chemistry will void the ten (10) year limited warranty.

Although not required, it is recommended that a quality sequestering agent be used in the initial start-up in accordance with the manufacturer’s instructions and then a recommended maintenance dosage per the sequestering agent’s manufacturer.

## LIMITED WARRANTY CLAIM PROCEDURES

To initiate a limited warranty claim, notify SCP’s NPT Warranty Services Department via [NPTWarrantyServices@scppool.com](mailto:NPTWarrantyServices@scppool.com) and include the following information: name, address, a description of the complaint, a copy of this warranty form as completed at the time of application of the QuartzScapes finish, and copies of monthly (or more frequent) results of water chemistry records analyzed by a commercial water chemical retailer.

NPT® Warranty Services  
109 Northpark Boulevard, 1<sup>st</sup> Floor  
Covington, La. 70433  
[NPTWarrantyServices@scppool.com](mailto:NPTWarrantyServices@scppool.com)

Warranted by Applicator named above: \_\_\_\_\_  
Authorized by SCP® Distributers LLC Signature