

# **Limited 7 Year Warranty**

Universal White Cement® (UWC) warranty obligations are limited to the terms set forth below: UWC warrants its *Finest Finish Blends*® Island Series, Spectrum Series, Sparkle Series, Commercial Quartz Blend Series, Micro Fusion Series, Quartz Fusion Series and Radiant Fusion Series, against material failure for 7 years from the date of installation on all products that are not polished. *Finest Finish Blends*® are warranted only when installed by an authorized applicator. UWC does not perform pool finish installation services, and this limited warranty does not cover the workmanship of installation. UWC must be notified in writing of any failure claim. UWC will require the applicator to make an inspection and validate the claim. An inspection report must be filed with UWC. UWC at its discretion can perform a core test to verify its material and to determine cause of the complaint. If the claim is validated, UWC and the seller's obligation will be to replace only the quantity of product proved to be defective.

#### WARRANTY ACTIVATION

To activate this warranty. the pool owner must send the completed warranty to UWC (top white copy) and a copy of the contract within 30 days of the installation. Warranty form must be sent by certified mail and returned receipt must be kept by pool owner. We warranty our products. Any substitutes will void warranty. No warranty service will be provided until products have been paid for in full.

#### WARRANTY LIMITATIONS & EXCLUSIONS

Finest Finish Blends® Island Series, Spectrum Series, Sparkle Series, Commercial Quartz Blend Series, Micro Fusion Series, Quartz Fusion Series and Radiant Fusion Series are not warranted out of water.

Applicator shall have the right to repair only the area of failure.

UWC warrants Finest Finish Blends® Island Series, Spectrum Series, Sparkle Series, Commercial Quartz Blend Series, Micro Fusion Series, Quartz Fusion Series and Radiant Fusion Series material only.

UWC is not be responsible for workmanship or cost to reapply its material.

UWC shall not be held responsible for incidental and consequential costs including but not limited to water replacement, chemicals, and loss of use of the pool. This warranty shall not cover damages to the *Finest Finish Blends*® Island Series, Spectrum Series, Sparkle Series, Commercial Quartz Blend Series, Micro Fusion Series, Quartz Fusion Series and Radiant Fusion Series which have been caused by physical abuse or neglect, through lack of proper water chemistry balancing or other chemical abuses, or sanitation applications. Water chemistry and pool operation must be maintained to the manufacturer's standards.

Cracks, check cracking, minor surface checking caused by structural damage or from draining the pool are excluded from this warranty. Please note that on new construction or remodeled pools on Micro Fusion and Radiant Fusion which are blended with micro pebble and micro Pebble Radiance, some loss of aggregate is to be expected; this is not considered to be a failure in the material.

Finest Finish Blends® product lines are all composed of natural materials that have certain inherent characteristics. Normal mottling could occur across the surface resulting from differences in moisture content and/or rate of hydration within the matrix of the surface coating. Normal mottled variation is not considered a failure or defect, but is a normal characteristic of cementitious products.

### WARRANTY COVERAGE

Product disintegration or deterioration due to failure not related to workmanship or chemical abuse.

## Product Name

Pool Owner

Street Address

City, State, Zip Code

Applicator / Contractor

Street Address

City, State, Zip Code

Telephone

Telephone

Pool Owner Signature



Date of Installation

5610 W. Maryland, Glendale, AZ 85301

Ph 623-915-1813

13 Fax 623-915-0963

WHITE COPY – UWC

COPY – APPLICATOR

PINK COPY – POOL OWNER